## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Town of Hayden

## Failure to Test Backflow Prevention Devices and Assembly Testing Requirements

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we have done correct this situation.

The state drinking water program requires that all public drinking water systems test a percentage of the backflow prevention devices annually. We received a violation because our water system did not ensure customers tested the required percentage. Additionally, for each backflow prevention assembly not tested during the previous calendar year, the supplier must ensure the assembly is tested no later than 90-days after the active date of the assembly in the following calendar year or by a department-approved alternative schedule.

## What does this mean? What should I do?

- The town is required by state drinking water regulations to keep records backflow devices located at customer properties and ensure they are tested annually by a qualified backflow technician. For calendar years 2020 and 2021, the town was required to verify that 80 percent and 90 percent respectively of devices were tested.
- o If you have are aware that you have cross connection or own a backflow prevention assembly, please contact the Town of Hayden at 970-276-3741 to help ensure we have accurate records.
- Uncontrolled cross connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.
- No back pressure or siphonage events are known to have occurred during the time period in question.
- o The town water is safe to consume. You may elect to use an alternative drinking water supply (e.g. bottled).
- o If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk for waterborne illness. Contact your doctor with specific health questions. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

## What is being done?

The town provided their tracking spreadsheet that demonstrates all assemblies that were not tested in 2020 and 2021 were tested by a certified cross connection control technician in 2022. The Colorado Department of Health and Environment deems this violation satisfactorily corrected and no further action is required from the town concerning this violation. The town also submitted their 2022 annual

Backflow Prevention and Cross Connection Control report to the department on January 16, 2023. The annual report demonstrated that the town achieved an annual backflow assembly testing compliance ratio of 0.91 for the calendar year 2022. The Colorado Department of Health and Environment deems this violation satisfactorily corrected and no further action is required from the supplier concerning this violation.

The issue was resolved in 2022. For more information, please contact Bryan Richards at bryan.richards@haydencolorado.org or 970-276-3741, or PO Box 190.

\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\*

This notice is being sent to you by: Town of Hayden - CO-0154333

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